



EDUCATION

Tufts University, Medford MA

B.S. in Human Factors Engineering and
Minor in Engineering Management
Graduated May 2021
GPA: 3.79, Magna Cum Laude
Dean's List ('18-'21)

SKILLS

Design

UX, Prototyping, Wireframing, Interaction
and UI design, Design systems, Figma,
Sketch, UXPin, Adobe Creative Suite, Jira

User Research

Interviews, Surveys, Usability & concept
testing, Quantitative analysis

Programming

HTML, CSS, Javascript, C++, jQuery, Python

LEADERSHIP

Diving Captain

Varsity Swimming & Diving Team ('20 - '21)
Regional Qualifier and Most Improved Diver
(19)

Orientation Leader

Tufts Wilderness Orientation ('19 - '20)
Adapted curriculum into virtual experience
for 2020 with 100% participation. Co-led a
group of 8 students on a 5-day pre-
orientation backpacking trip in 2019.

CONFERENCES

Women in Tech (WiT)

Tufts University ('19 - '20)

INTERESTS

Painting, Dancing, Backpacking, Triathlons,
Woodcraft, Baking and Cake-Decorating,
Reading, Moviemaking, Blogging, Traveling

EXPERIENCE

User Experience Designer

Bottomline Technologies, Portsmouth NH (March 2022 - Present)

- Led end-to-end design, testing, and launch of Paymode-X's new payer mobile app, working closely with the development team; increased impressions by 39% and first-time downloads by 175%.
- Conducted iterative design process for the launch of Paymode-X's new dashboard and payment center.
- Worked with an established design library to create high-fidelity prototypes streamlining the invoice to payment process for businesses.
- Performed periodic usability studies with internal and external users to enhance existing UX.

Associate User Experience Designer

Bottomline Technologies, Portsmouth NH (Sept 2021 - March 2022)

User Experience Design Intern

Bottomline Technologies, Portsmouth NH (June - Aug 2020)

- Conducted user interviews and testing among key customers to optimize the Paymode-X UX.
- Performed cluster analysis on interview data to extrapolate findings into high-fidelity, comprehensive marketing user personas.

Computer Science Teaching Assistant

Tufts University, Medford MA (Sept - Dec 2019)

- Selected to assist instruction, grading, and office hours for COMPI5: Data Structures.
- Created and taught exam questions, lab assignments, and review sessions.

User Experience/User Interface (UX/UI) Design Intern

Fisherman, Boston, MA (June - Sept 2019)

- Designed Fisherman web-based sign-up form and payment flow; increased user sign-ups by 700% and paying users by 400%.
- Designed Fisherman company website.